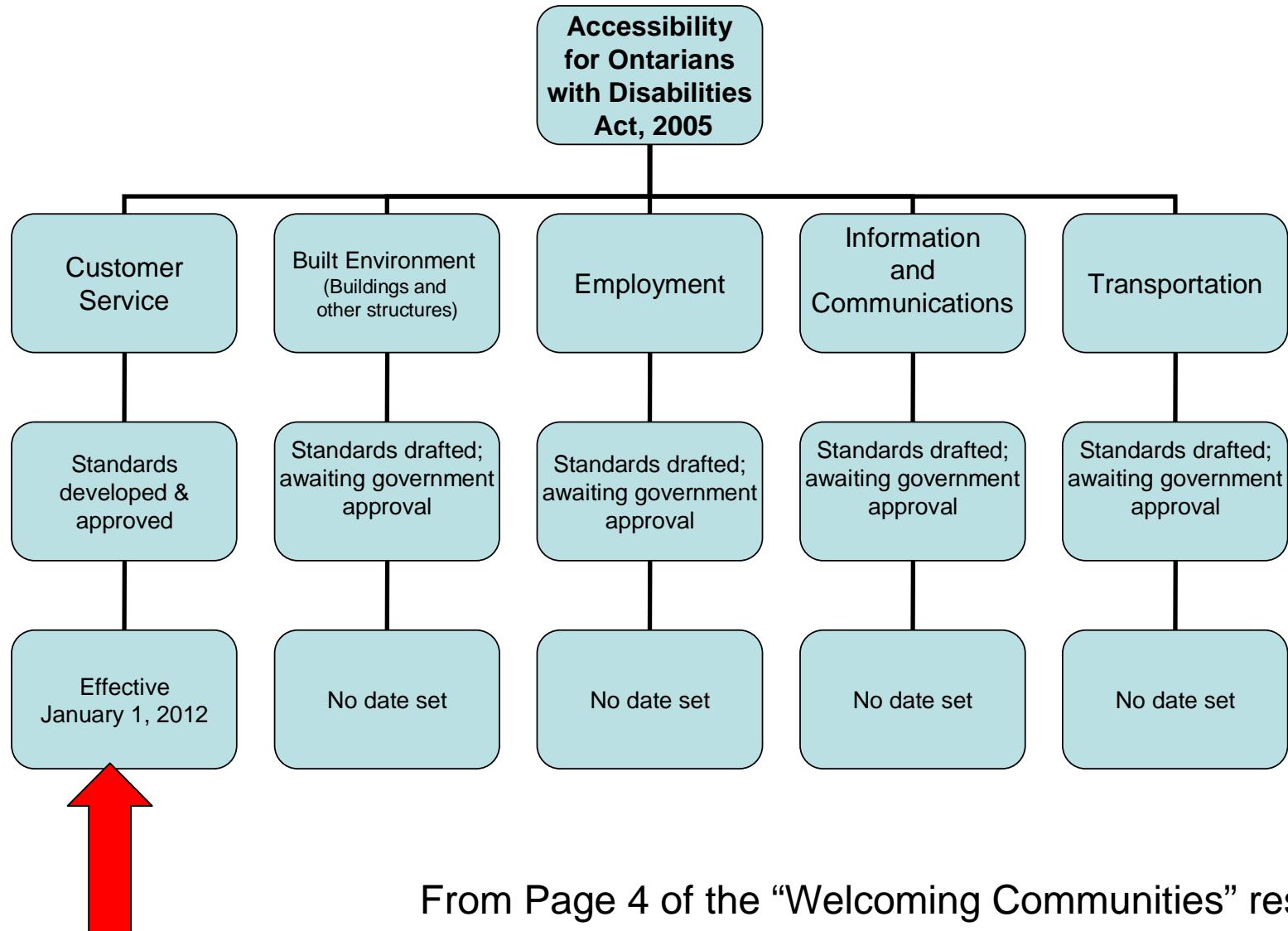


WELCOMING COMMUNITIES

Components of the Accessibility Act



From Page 4 of the "Welcoming Communities" resource

Why?

From Page 6 of the “Welcoming Communities” resource

When?

From Page 6 of the “Welcoming Communities” resource

What?

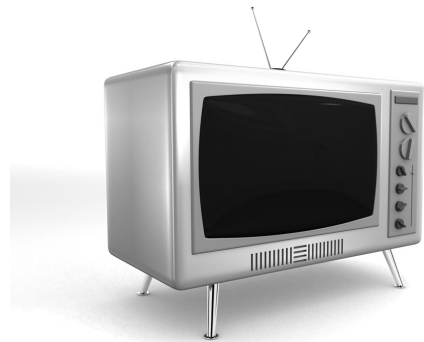
From Page 6 of the “Welcoming Communities” resource

What does
“Customer Service”
mean in a church?

From Page 6 of the “Welcoming Communities” resource

How?

From Page 6 of the “Welcoming Communities” resource



Watch the Online training video (45 minutes)

From Page 6 of the “Welcoming Communities” resource

Section 4 Generic Policy Statement Template

From Page 18 of the “Welcoming Communities” resource

1. Our Mission:

From Page 19 of the “Welcoming Communities” resource

2. Our Commitment:

From Page 19 of the “Welcoming Communities” resource

3. Providing Programs, Goods and Services to People with Disabilities:

From Page 19 of the “Welcoming Communities” resource

3.1 Communication

3.2 Telephone Service

3.3 Assistive Devices

3.4 Accessibility

Committee/Officer

From Page 19 & 20 of the “Welcoming Communities” resource

Name some
Assistive
Devices?

From Page 20 of the “Welcoming Communities” resource

4. Use of Service
Animals and Support
Persons:

From Page 21 of the “Welcoming Communities” resource

5. Notice of Temporary Disruption:

From Page 21 of the “Welcoming Communities” resource

6. Training for Staff and Volunteers:

From Page 21 of the “Welcoming Communities” resource

7. Feedback Process:

From Page 22 of the “Welcoming Communities” resource

8. Modifications to this or Other Policies:

From Page 22 of the “Welcoming Communities” resource

9. Questions about this Policy:

From Page 22 of the “Welcoming Communities” resource

Sample Feedback Forms

(pages 23 to 25)

From Page 23 to 25 of the “Welcoming Communities” resource

The Requirements:

10 listed pg 7

From Page 7 of the “Welcoming Communities” resource

1. Establish policies, practices and procedures:

From Page 8 of the “Welcoming Communities” resource

2. Are your policies,
practices and
procedures consistent
with the core
principals?

From Page 9 of the “Welcoming Communities” resource

3. Participants using their own assistive devices:

From Page 10 of the “Welcoming Communities” resource

4. Communicate with a participant:

From Page 11 of the “Welcoming Communities” resource

5. Service Animals:

From Page 12 of the “Welcoming Communities” resource

5. Support Persons:

From Page 13 of the “Welcoming Communities” resource

**5. When your facilities
or services are
temporarily
unavailable:**

From Page 14 of the “Welcoming Communities” resource

6. Training: Staff, volunteers etc.

From Page 15 of the “Welcoming Communities” resource

7. Process for Feedback:

From Page 16 of the “Welcoming Communities” resource

8. Documentation

(for over 20 employees):

From Page 17 of the “Welcoming Communities” resource

Name some
disabilities?

What Now?

1. Selecting your Accessibility Committee/Officer

Timeline: May 2011

2. Watch the Online Video (45 minutes)

This video will also be used to train
staff and volunteers.

Regional Kent Workshops for the
Accessibility Committee/Officer – if ready.

Timeline: May /June 2011

3. Develop your own policy; working with the template, cross-referencing to the requirements and using your specific situations.

Timeline: Draft Policy by end of June 2011

Then what ?

Use the summer of 2011 to reflect on the draft.

September & October – Regional Kent Workshops for the Accessibility Committee/Officer. Tighten up your draft. Training of Staff & Volunteers.

November Presbytery meeting: Bring your draft to the November Presbytery meeting for review.

November & December: Approval by your Official Board/Council. Train Congregation.

January 1st, 2012: In Compliance !!!!!